

Did *you* KNOW?

Have you noticed a “sulfur” smell coming from your faucets?

Chlorine In The Water

BJWSA adds a small amount of chlorine to disinfect the drinking water we supply to customers, and to protect against bacteria and other organisms from forming as it travels through the water distribution system to your home.

The level of chlorine we use is safe, but some customers choose to remove it using filtration systems.

Keep in mind that removing all of the chlorine from your water will increase the chance of airborne bacteria and mold build up around many of your fixtures.

There are ways to help alleviate odors from your faucets...

Occasionally, we get calls from residents who notice a “sulfur” or “rotten egg” smell coming from their faucets. While the water is safe for consumption, there are some things customers can do to help fix this problem.

Begin by removing the aerator from the faucet that has the odor. The aerator should be fairly easy to remove by simply twisting it off from the main part of the faucet. But if it is attached too tightly, a tool may be gently used—such as a wrench or pliers. Be careful to avoid scratching the finish on the aerator.

Several “micro screen” filters may be included as part of the aerator. If the aerator looks dirty, it is easily cleaned by soaking it in a weak chlorine solution. This solution can be made by putting a few drops of bleach into a cup full of water.

To clean the aerator and any micro screen filters, place them into the cup containing the solution for about a half hour before rinsing and replacing onto the faucet. If possible, disconnect all of the parts of the aerator from each other before soaking them in the solution. This will allow a more thorough cleaning.

While the aerator is soaking, run the water in your faucets for about five minutes. This will help flush your lines and remove any odor. For extra benefit, try flushing the affected faucets about three times per day.

If the odor persists or you have other water quality concerns, you can always call BJWSA customer service at 843.987.9213.

MORE QUESTIONS?

Our website is packed with helpful information!
Visit www.bjwsa.org